

## **Import Export Product Reviews Magento2**



### **User Guide**

**Compatibility: Magento 2.X**

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## 1. Introduction

This Beautiful Extension allows you to Import or Export customer reviews by using CSV file.

Customer reviews are important for any ecommerce store? Yes, it's Very Important! According to some survey, 88 percent of consumers trust online reviews as much as a personal recommendation—which is astounding, considering most online reviews are posted by total strangers. It means the importance of online reviews for ecommerce is truly mind boggling; from increase of brand awareness to an overall increase of profit in the long run.

To keep in mind this Importance of this feature we at Shreeji Infosys developed this extension which allows you to Import and export product reviews with all its relevant data like sku,nickname,review title,review detail,review status,customer\_id,store\_id and rating option.This extension is also very helpful while Migrating data in Magento 2.

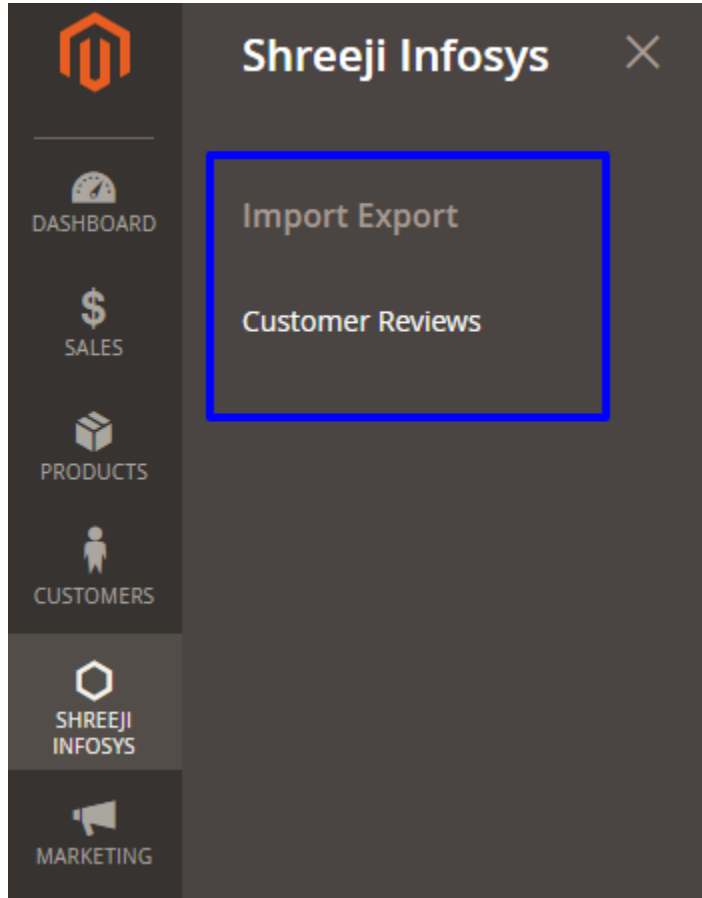
### **Import Export Product Reviews Features**

- ❖ Import/Export all product reviews with rating option
- ❖ Handle Multiple-store feature of Magento
- ❖ Set review status Approve/Pending/Not Approved in CSV
- ❖ Easily assign reviews to customers or it also allow import review as guest
- ❖ Easy Installation and Ready to use.
- ❖ Plug & play.

### **Standard Features**

- Follow Magento2 coding standards for this extension.
- Follows Magento2 Extension Development Guideline.
- Compatible with Latest Magento 2 editions.

## 2. Backend Display [Menu]:

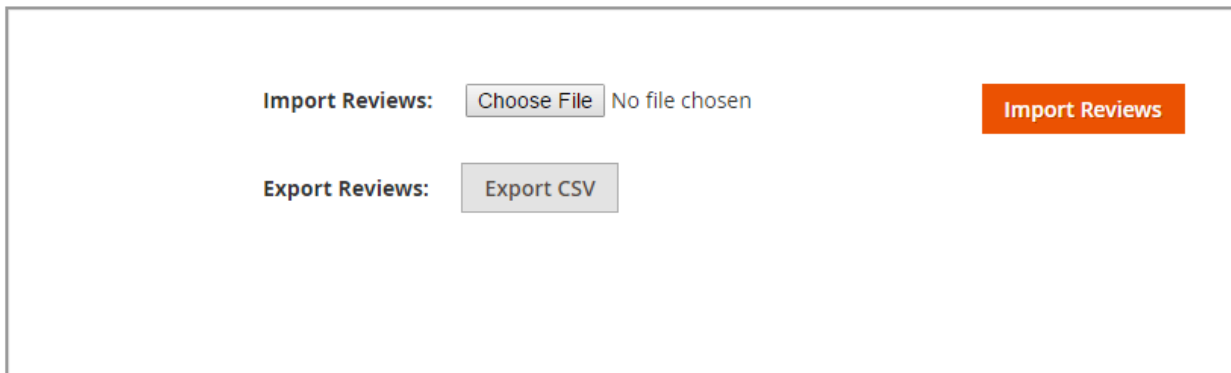


### Description:

After successfully installing this extension you can able to see new Menu option under *Shreeji Infosys > Customer Reviews*.

## Import Export Reviews Page

### Import Export Customer Reviews



The screenshot shows a user interface for managing customer reviews. It features two main sections: 'Import Reviews' and 'Export Reviews'. The 'Import Reviews' section includes a 'Choose File' button, the text 'No file chosen', and a prominent orange 'Import Reviews' button. The 'Export Reviews' section includes an 'Export CSV' button.

### Description:

In this Image you can see two options, **Import Reviews** button helps you to import product reviews with the help of CSV file and **Export CSV** button will helps you to export product reviews with In the proper format

## Sample CSV File to Import Product Reviews

|    | A               | B       | C         | D                              | E               | F            | G                 | H        | I        | J        | K        | L |
|----|-----------------|---------|-----------|--------------------------------|-----------------|--------------|-------------------|----------|----------|----------|----------|---|
| 1  | created_at      | sku     | nickname  | title                          | detail          | status       | customer_store_id | has_star | rating_1 | rating_2 | rating_3 |   |
| 2  | 4/10/2016 11:51 | 24-MB02 | John      | Kudos to this product !        | I am very Imp   | approved     |                   | 1        | 1        | 4        | 4        | 4 |
| 3  | 5/10/2016 11:51 | 24-MB02 | Roy       | Decent bag                     | Decent bag. I   | approved     |                   | 1        | 1        | 3        | 4        | 3 |
| 4  | 5/10/2016 11:51 | 24-MB02 | Craig     | Can I give zero stars?         | I would give t  | approved     | 2                 | 1        | 1        | 1        | 1        | 1 |
| 5  | 8/24/2016 11:51 | 24-MB02 | Orville   | I heart this backpack so hard  | I heart this ba | pending      | 1                 | 1        | 1        | 3        | 4        | 4 |
| 6  | 2/28/2016 11:51 | 24-UB02 | Herb      | I bought this backpack for m   | I bought this   | pending      | 1                 | 1        | 1        | 5        | 5        | 5 |
| 7  | 3/12/2016 11:51 | 24-UB02 | Ingeborg  | Screwed up my back             | I can't believe | not approved |                   | 1        | 1        | 3        | 3        | 3 |
| 8  | 7/21/2016 11:51 | 24-UB02 | Susy      | I've had this thing for really | I've had this t | approved     |                   | 1        | 0        |          |          |   |
| 9  | 4/4/2016 11:51  | 24-UB02 | Francesca | The material is a little thin  | The material    | approved     |                   | 1        | 0        |          |          |   |
| 10 |                 |         |           |                                |                 |              |                   |          |          |          |          |   |

### Description:

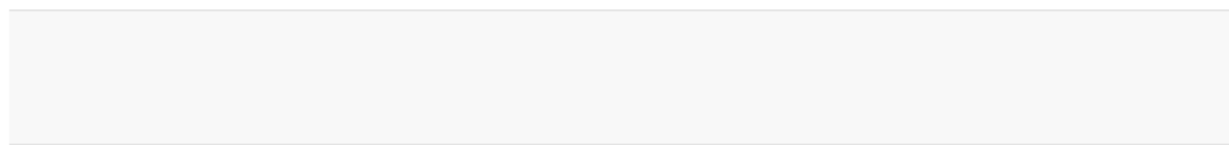
This is screenshot of sample CSV file, this file contains below columns

| Column Name | Description  | Format  | Required  |
|-------------|--|---|---|
| created_at  | To add review date   | MM/DD/YYYY<br>HH:MM:SS  | Yes   |
| Sku         | Product SKU  | -   | Yes   |
| Nickname    | To add customer name   | -   | No  |
| Title       | Review Title   | -   | Yes   |
| Detail      | Review Description   | -   | Yes   |
| Status      | Review Status  | <ul style="list-style-type: none"> <li>○ approved</li> <li>○ pending</li> <li>○ not approved</li> </ul> | Yes   |
| customer_id | To add review for registered customer                            | Must be valid customer ID   | No(If its empty then review should consider as guest) |
| store_id    | Store specific review  | Valid store ID  | Yes   |
| has_star    | To add rating  | 1=to add rating<br>0=no rating  | Yes   |
| rating_1    | Where 1 is rating Id, you can add/update columns upto your store | 5= 5 star<br>4=4 star<br>3=3 star<br>2=star<br>1=1 star   | No  |

Note: If you want to add rating option then you must have to set has\_star to 1. Also, you can find rating Id by logging into your Magento store and follow Stores > Ratings.

Example: Suppose If you want to add rating for price then just add new column in CSV like **rating\_3**

## Ratings



Search   Reset Filter   3 records found

| ID                                     | Rating               |
|--|----------------------|
| <input type="text" value="Rating ID"/> | <input type="text"/> |
| 1                                      | Quality              |
| 2                                      | Value                |
| 3                                      | Price                |

### 3. Troubleshooting:

If you have any suggestion or any issue/bug with this extension, please do not hesitate to contact us at [support@shreejiinfosys.co.in](mailto:support@shreejiinfosys.co.in)