

## Customer Notifications Magento 2



**User Guide**

**Compatibility: Magento 2.X**

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## 1. Introduction

This Magento 2 extension allows store owner to send message, notification, advertising message etc. to customer(s).

In ecommerce businesses, store owner uses lots of variety to grow their web shop traffic, i.e. Google marketing, SEO, Various communication channels – email, social media, SMS, push notifications and many more. The main reason behind this channels in different kinds of campaigns to reach and engage customers.

To keep in mind this Importance to this point we at Shreeji Infosys developed this Magento 2 extension which add another feature to reach and engage customers with the new notification system. This handy extension allows store owner to send notification, some important message to customer, promotion regarding content to customer, important order update to customers. This extension also sends an email to the customer whenever a new notification generated. By using this extension store owner to get the advantage of getting in touch with customers.

After Installing this extension customer can see new top link in menu with notification count. By clicking on notifying customer can see all notifications regarding to him/her.

### Customer Notification Features

- Very easy to send new notification to customer
- Can filter limited customer from the customer list
- Also, set notifications start date and end date
- Notification will automatically hide after notification expires date
- The store owner can add graphic content by using the awesome editor
- Support email communication
- Top link label easily change from the configuration
- Unread notification message displays as a different color
- Easily change the email template from backend
- Support multiple store view
- Easy Installation and Ready to use
- Plug & play.

## Standard Features

- Follow Magento2 coding standards for this extension.
- Follows Magento2 Extension Development Guideline.
- Compatible with Latest Magento 2 editions.

## 2. Customer Notifications: Store Configuration

### Configuration

Store View: Default Config ▾ ?

**GENERAL** ▾

**CATALOG** ▾

**SHREEJI INFOSYS** ▾

**CUSTOMERS** ▲

Customer Configuration

Newsletter

#### Customer Notifications

**Enable** [store view] Yes ▾

**Top Link Label** [store view] Notifications  
Top link label in header section

**Allow To Remove** [store view] Yes ▾  
Allow customer to remove notification from frontend

**Customer Notification Email Template** [store view] Customer Notification Update (Default) ▾

### Description:

After successfully Installing this extension you can able to see new store configuration from Store > Configuration > Customer > Customer Configuration > Customer Notifications

### Enable:

Set Yes to enable and No to disable.

### Top Link Label:

Set your custom top link label

### Allow TO Remove:

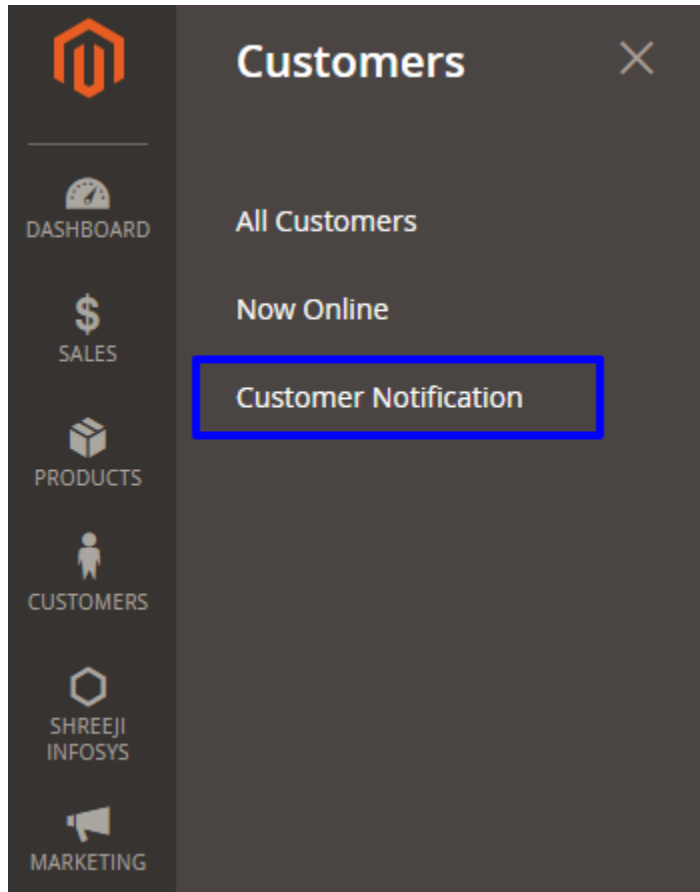
Set yes to allow customer remove notification from frontend

### Customer Notification Email Template:

Email notification template for customer

## Customer Notifications:

### Backend (Menu):



### Description:

After successfully Installing extension you can see new menu option for manage notification from Customer > Customer Notification.

# Backend (Manage Notification List):

Manage Notifications 🔍 1 👤 admin ▾

[Add New Notification](#)

🔍

Actions ▾1 records found20 ▾ per page< 1 of 1 >

🔼 Filters⚙️ Columns ▾📄 Export ▾

<input type="checkbox"/>	ID	Title	Notification Date	Status	Action
<input type="checkbox"/>	1	Sorry ! We apologies for delay in order delivery	Aug 1, 2017 5:30:00 AM	Enabled	<a href="#" style="color: blue;">Edit</a>

## Description:

Store owner can able see manage notification after login into backend from Customers > Customer Notification. Easily add new notification by just clicking on add new notification button. Also, support grid mass action with export list.

## Backend (Manage Notification Content):

Sorry ! We apologies for delay in order delivery



**NOTIFICATION INFORMATION**

Notification Information

Customers

### Notification Information

Notification Title \*

Details \* 

**B** *I* Font Family  Font Size  HTML

Hi John,

We apologies deeply for the delay in your order delivery,We'lll be better our services.Please don't loose your trust on us.

Thanks,

Support Team

Notification Date

Notification Expire Date

Email Send \*

Status \*

### Description:

Store owner can add the notification content i.e Title, content, start date , expire date. **If you want to send email to customer select Send email to Yes option**



## Backend (Customer Selection):

Sorry ! We apologies for delay in order delivery

🔍 🔔<sup>4</sup> 👤 keyur ▾

**NOTIFICATION INFORMATION**

Notification Information

Customers

Search [Reset Filter](#) 1 records found

20 per page

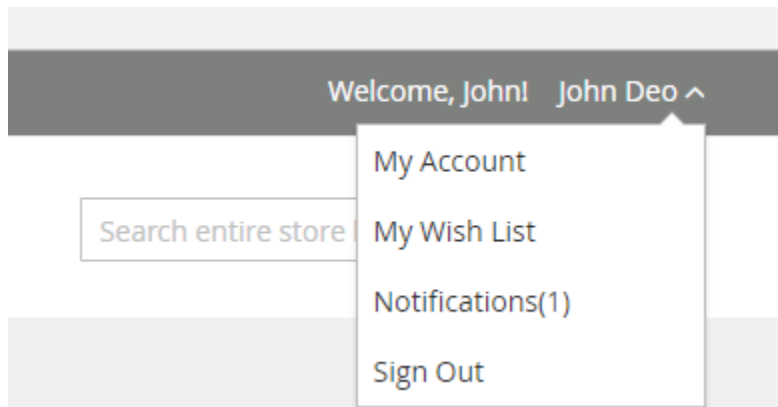
1 of 1

<input checked="" type="checkbox"/>	ID ↑	Email	First Name	Last Name	Position
Yes ▾	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	From <input type="text"/> To <input type="text"/>
<input checked="" type="checkbox"/>	1	shreejiinfosys24@gmail.com	Developer	Test	<input type="text"/>

## Description:

Store owner can easily select limited customer from all customer list.

## Frontend (Top link):



## Description:

Customer can see notification link after login into his/her account with notification count.

## Frontend (Notification List):

A screenshot of the 'My Notifications' page. On the left is a sidebar menu with items: Account Dashboard, Account Information, Address Book, My Downloadable Products, My Orders, Newsletter Subscriptions, My Credit Cards, My Product Reviews, Billing Agreements, My Wish List, and Notifications (highlighted). The main content area is titled 'My Notifications' and contains a table with one notification.

Date	Title	
8/1/17	Sorry ! We apologies for delay in order delivery	<a href="#">View Notification</a>   <a href="#">Remove</a>

1 Item

## Description:

Customer can see all notification list after clicking notification link, customer can also remove notification from frontend

## Frontend (Notification View):

Account Dashboard  
Account Information  
Address Book  
My Downloadable Products  
My Orders  
Newsletter Subscriptions  
My Credit Cards  
My Product Reviews  
Billing Agreements  
My Wish List  
**Notifications**


Sorry ! We apologies for delay in order delivery

Hi John,  
We apologies deeply for the delay in your order delivery,We'll be better our services.Please don't loose your trust on us.  
Thanks,  
Support Team

## Description:

Customer can full notification detail after clicking on view notification link.

## Email Template

 **LUMA** Email Template

Dear John,

You have a new notification into your account Shreeji Infosys. To see the notification please sign in to our site, by using your login credentials or on the [My Notifications](#) page:

If you have any questions about your account or notification, please feel free to contact us at [owner@example.com](mailto:owner@example.com)

Thank you,  
Shreeji Infosys

[About Us](#) Shreeji Infosys  
[Customer Service](#)

## Description:

Sample email template for customer, store owner can easily change as per need.

### 3. Troubleshooting:

If you have any suggestion or any issue/bug with this extension, please do not hesitate to contact us at [support@shreejiinfosys.co.in](mailto:support@shreejiinfosys.co.in)

<http://shreejiinfosys.co.in/customer-notification-magento-2.html>